

City of MIAMI BEACH BRIEFS

A Publication for the Citizens and Neighborhoods of the City of Miami Beach

www.ci.miami-beach.fl.us

Volume III, Issue 8. Summer 2001

Communications Corner



"SINCE YOU ASKED..."

Third Thursday of Every Month in The Miami Herald Beach Neighbors
or e-mail your questions to:
305-673-7223 or jcalderon@herald.com

Tune-in to Cable Channel 20 for Commission meetings & the City's E-News.



Learn what's happening in the City by visiting the City's Website at
www.ci.miami-beach.fl.us

Miami Beach Briefs is produced as part of Neighborhoods First. For comments and/or suggestions about this publication, contact the Media Relations Office at 305-673-7575 (ph), 305-673-7229 (fax) or e-mail us at pio@ci.miami-beach.fl.us

Now Accepting Credit Card Payments

City Introduces On-line and Telephone Utility Payment Options

In the City of Miami Beach's efforts to further improve services to its community, the City is making utility payments easier and more convenient by accepting credit card and check card utility payments on-line and over the phone.



Customers can also access account information and make payments over the phone by calling 305-673-7440. The new Interactive Voice Response phone system allows customers to check their balances and the date and amount of their last payment.

The Miami Beach On-line Utility Bill

Payment Program allows utility customers to view utility account information and make payments on-line with their MasterCard or Visa, and Check Card with the Visa or MasterCard logo by entering the utility account number into the secured on-line system. To use the on-line service, log on to www.ci.miami-beach.fl.us.

This new service is fast, easy and convenient -- available 24 hours a day, seven days a week.

For more information, contact the Finance Department's Utility Billing Division at 305-673-7000, extension 6633.

FREE



2nd Thursdays Begins Second Season

October 11 - November 8 - December 13 -
January 10 - February 14 - March 14 - April
11 - May 9 - June 13 - July 11 - August 8

**Enjoy a free celebration of the arts
every 2nd Thursday of the month**

from 6:00 p.m. to 9:00 p.m.

Call 305-673-7500 or 2ndthursdays.com

Presented by the City of Miami Beach Cultural Arts Council and the Miami Beach Arts Trust. Sponsored by the City of Miami Beach and its cultural institutions.

E-News to You

We would like to expand our E-delivery of news. If you would like to be placed on the City's e-mail list to receive information via your computer, please email us at pio@ci.miami-beach.fl.us

Goodwill Ambassador Teams Hit the Streets



As part of the City's new Major Events Plan, a Goodwill Ambassador team composed of City and Miami-Dade County employee volunteers was formed to assist in providing information and be the liaison between the public and safety officers when a large influx of visitors descend upon the City. The program is modeled after the County's program and augmented by a God Squad. The program was a huge success during its initial implementation in August. Look out for the teams in golden shirts during future holiday weekends and event periods. To volunteer, contact the Miami Beach Police Department at 305-673-7933.

City's Mission Statement

"We are committed to providing excellent public service and safety to all who live, work, and play in our vibrant, tropical, historic community."

IMPORTANT PHONE NUMBERS

CiviCall
(For Information & Comments)
305-604-CITY (2489)

**Office of the Mayor and
Commission**
305-673-7030

Office of the City Manager
305-673-7010

Police (non-emergency)
305-673-7900

Fire (non-emergency)
305-673-7120

Parks & Recreation
305-673-7730

Parking
305-673-PARK

Neighborhood Services
305-673-7077

City Job Hotline
305-673-7777

City Clerk
305-673-7411

**Bulky Waste
Pick-Up Appointment**
305-638-3800

**Water &
Sewer**
305-673-7625



Mayor Neisen O. Kasdin • Commissioners: Matti Herrera Bower, Simon Cruz, David Dermer, Luis R. Garcia, Jr., Nancy Liebman, Jose Smith
City Manager Jorge M. Gonzalez • City Attorney Murray H. Dubbin • City Clerk Robert Parcher



Michael Vita, Miquell Del Campillo, Al Childress, Max Sklar, Maria Ruiz, Agi Long, Nannette Rodriguez, Joanna Revelo, Vivian Guzman, director, and Lynn Bernstein (not pictured)

AT YOUR SERVICE!

The **Neighborhood Services Department** was created to develop and expand the City's desire to focus on the City's neighborhoods and their needs. The Department joins Community Development, Housing, Homeless Coordination, Log Cabin, Elder Affairs, Children's Affairs/Neighborhoods First, CiviCall, Community Resources & Outreach, Code Compliance, and Media Relations establishing one primary point of contact to provide convenient access and information for the community.

The mission and goals of the Neighborhood Services Department are as follows:

Building Neighborhood Capacity

When people organize and become more knowledgeable about how government works, they can help meet their community's needs. Their energy and creativity combined with other public and private resources will create a diverse group working together in each neighborhood to mobilize new assets and generate positive change.

Redesign Public Services

The people who live and work in a neighborhood are excellent judges of their neighborhood's priorities, opportunities and needs. The Neighborhood Services Department provides a forum for residents to voice their needs to public officials and government staff. This dialog will lead to the reexamination of budget priorities and new methods of public service delivery.

Create a Sense of Community

Neighborhood revitalization ultimately depends on a sense of neighborhood identity and a commitment by all residents to make their neighborhood a better place to live, work, learn and play.

To reach these goals, the Neighborhood Services Department will conduct regular meetings with neighborhoods throughout the community. This effort was first seen in an area of Middle Beach where the City facili-

KNOW THE CODES



Code Section 142-1103(2)

Parking/Storage of Commercial Vehicles

Commercial vehicles include, but not limited to, trucks, trailers, semitrailers, tractors and motor homes, utilized in the operation of a business. Commercial vehicles may be parked or stored in the light industrial district and on the same site at which the business is located. Commercial vehicles stored or parked on a site other than the site at which the associated business is located shall only be permitted in the light industrial district and pursuant to a conditional use permit in the commercial districts. If you should observe a violation, complaints can be made by contacting the Code Compliance Division at 305-673-7555.

Recycling Efforts Are Expanding!

Take your old computers, television, printers, cellphones and other electronic equipment for recycling.

To keep these items out of our waste system, Miami-Dade County Solid Waste Management has started a pilot program to collect and recycle used electronic equipment from Miami-Dade County residents and small business owners.



Electronic products such as these contain metals such as lead and mercury which need to be recovered and disposed of properly. But many of these electronic gadgets and gizmos contain gold, silver, copper, steel and plastic that can be recycled.

Drop off your used electronic equipment at:
Permanent Home Chemical Collection Center
8831 NW 58 Street, Miami

Open every Wednesday from 9 am to noon and 1 to 4 pm, and Saturdays from 8:30 am to noon and from 12:30 pm to 5pm

For more information, contact the Customer Service Unit at 305-594-1500.

tated a community meeting. Those in attendance identified a number of concerns affecting the community's quality of life. These concerns will be examined to determine where enhancements can be achieved.

This is just the start of the department's efforts. Promoting Citywide customer service excellence through improved service delivery, responding to service and information requests, and resolving complaints will be an integral part of serving the public.

The Neighborhood Services Department can be contacted via e-mail at neighborhoodservices@ci.miami-beach.fl.us or at 305-673-7077.

We look forward to serving you.



QUICK BITES...

Register Now!

Registration is open for **Fall Recreation Programs**. Call 305-673-7730 for info.

Pine Tree Park Goes to the Dogs

Bring your furry, four-legged friends for the opening festivities of the City's newest "Bark Park" on
Wednesday, September 12, 6:00 p.m.
(45th Street & Pine Tree Drive)

National Lifeguard Championships,

organized by members of the City's Beach Patrol and held in South Beach in August, will air on the Sunshine Network on September 26.

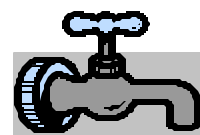
October is Domestic Violence Awareness Month

Join the City on October 11, 6 to 9 p.m. at the Lincoln Theatre, Lincoln Road for an Awareness Program to Educate and Recognize Domestic Violence.



Parking Debit Cards The Easiest Way to Park

Call 305-673-7505 or 305-673-PARK (7275)



Phase II of Mandatory Water Restrictions

For information on the restrictions and how to further conserve water, log on to www.sfwmd.gov or call 1-800-662-8876.

Miami Beach Hurricane Preparation brochures are available in English and Spanish. Call 305-673-7130 to request yours.